

Waunakee Remodeling

When Lee Itson came on board at Waunakee Remodeling, the company was backing up to disk, but it didn't always work and was a frustrating manual process. He began looking for a new solution, and had a list of requirements. The new solution had to be affordable, it had to easily back up the company's ever-changing inventory data, and it had to work seamlessly with both Microsoft Exchange and SQL servers.

Looking for a solution

When Itson started his search, he wasn't aware of any affordable cloud backup vendors that offered protection for databases as well. He wanted to use one vendor for the company's data backup, but wasn't sure if it would be possible. He decided to evaluate several data protection solutions, including Carbonite Safe™ Backup.

Itson signed up for a free 30-day trial and began backing up his company's computers. He was immediately impressed with the features of Carbonite Safe Backup.

"I've seen other people use competitors, and they didn't offer the same level of functionality as Carbonite," says Itson. "Having the free computer backup trial helped because I could figure out if it worked for us risk-free."

A simple solution

Once Itson made the decision to go with Carbonite Safe Backup, he was able to get everything up and running quickly. After purchasing the backup plan, Itson had a call with a database support specialist who remotely installed Carbonite Safe Backup on his databases and made sure everything was set up according to his specifications. He was able to choose his retention settings, compression settings, and even choose if he wanted to back up locally, to the cloud or both. But most of all, Itson was pleased with the set-it-and-forget-it nature of the solution.

"The thing I like about Carbonite is that you set it up and it just works," says Itson. "I've had no problems with it, and it works seamlessly with our Exchange server. I can concentrate on other things without worrying about whether my backup system is working."

Location

Waunakee, WI

Specialty

Home remodeling business

Carbonite customer since

2013

Key benefits

Server backup, easy to use, automatic

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Some of his favorite features include:

Server backup

It was important to Itson that the solution he chose was able to back up his Exchange and Microsoft SQL databases. Carbonite Safe Backup protects a range of databases, virtual machines and applications, including Microsoft SQL Server, Exchange Server, Sharepoint, Hyper-V, Oracle and MySQL.

Automatic backup

Once Carbonite Safe Backup was set up on Itson's computers and databases, he didn't have to think about it again. Instead of manually backing up, he is able to spend his time on other projects, all while knowing his company data is protected.

Ease of use

From purchase, to install, to backup in action, Carbonite Safe Backup has worked seamlessly with his business.

[Learn more about Carbonite data protection solutions today.](#)

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