



Carbonite in Action: THE FAMILY PICTURES

Wesley Kittel purchased a desktop computer in 2012 and used it to store files that were very important to him. This included music files and family pictures that spanned several generations. About 18 months after purchasing the desktop, it started making a terrible buzzing sound. He tried everything to make it stop but had no luck. He feared he might soon lose his precious family photos forever.

“ I was so happy that I tweeted to Carbonite and said, ‘Thank you! You saved my family photos.’ Then I sent Carbonite a picture of my grandpa who was in the Dominican Republic National Police force.

Wesley decided to purchase a new all-in-one desktop computer. Then he used Carbonite to transfer all of his photos and files from the cloud to the new computer. The process was quick and painless.

Solution:

Carbonite Personal Prime Subscriber

He backs up all files, photos, videos, external drives and more for about \$133 per year.

Carbonite User Since:

April 2008

Favorite Features:

Excellent customer service, ease of use, automatic backup, affordability

