Comprehensive backup for Google Workspace™

Data protection for all your Google Workspace (formerly G Suite) data

Google Workspace cannot protect you from data loss due to human error, malicious intent, outages, sync errors, hackers or malware.

Recovering lost data is your responsibility

Although your data is hosted by Google, maintaining control and protection of your business data in case of security threats or accidental deletion is ultimately your company's responsibility.

Google Workspace lacks a daily backup and archiving process. Native options like Google Vault™ are primarily for e-Discovery, do not offer seamless recovery, are destructive (overwrite existing data) and come at an extra cost. Moreover, once your data has been deleted from Trash, manually or automatically, it is permanently gone.

Proactively protect Google Workspace

With businesses lacking a clear understanding of SaaS application SLAs, data is left vulnerable. Collaboration and productivity apps that many remote workers rely on to stay productive, while highly effective for their stated purpose, are not designed for disaster recovery.

Carbonite™ Cloud-to-Cloud Backup provides comprehensive backup and recovery of Google Workspace and other SaaS applications. It also offers central management, granular restore, rapid recovery and flexible retention options. This purpose-built backup solution ensures IT administrators can recover as much or as little SaaS application data as necessary.

Features

Backup: Comprehensive Google Workspace protection

- Automated daily backup of all Google Workspace data, including Gmail™, shared drives, private drives, calendar, contacts, tasks and metadata.

- 3X backup frequency on request

- BYOS backup to your own AWS™/Azure® storage to comply with local regulations

- On-demand backup

- Single repository backups

- Manual and/or auto-activation of users

- Ability to pause backups and export inactive accounts to save on license costs and ease on/off boarding

- Automated archival of deleted users with optional removal of backup after user-defined days to adhere to regulatory requirements

Benefits

Secure Google Workspace and shared drive data with Carbonite Cloud-to-Cloud Backup

- Comprehensively protect all Google data with automated/on-demand backup to any storage.

- Implement fast recovery for reduced downtime costs and seamless business continuity.

- Secure Google Workspace data with unlimited AWS S3 backup and recovery from any point in time.

- Ease compliance with GDPR, HIPAA, FINRA and CCPA with secure, encrypted, immutable backups.

- Support a 3-2-1 backup strategy with a secondary copy on AWS and tertiary copy on Amazon Glacier™.

- Access self-service recovery anywhere to confidently restore data using point-in-time, granular and cross-user restore and unlimited retention.

- Reclaim control of your data with support for exporting archived data for local access in zip format or to your own S3, Azure, Box™ or Dropbox™ storage.

Recovery and Export: Unlimited and flexible data options

- Unlimited point-in-time restore with historical snapshots/versions

- Smart granular/hierarchical/keyword restore by date, attachment or keyword

- Cross-user restore

- Retain full original state with document directory structure, nested folders, metadata, and sharing permissions when restoring data

- Non-destructive or in-place restore

- Export archives to your own storage in zip format, or directly to your own S3, Azure, Box or Dropbox storage

Security: Stringent and audit-ready credentials

- Secure Amazon S3 data storage for high availability during Google Workspace downtime

- ISO 27001, HIPAA, and GDPR compliant

- Multifactor Authentication (MFA) support

- AES-256 data encryption at rest and HTTPS in-transit

- Immutable storage-object-lock (optional) for ransomware recovery

- 7-day recovery grace period for deleted backups

- 99.9% Uptime/Availability SLA

Usability: Intuitive UX and advanced user management

- Single dashboard for backup of all your SaaS platforms (Google Workspace, Salesforce®, Microsoft 365®, Box and Dropbox)

- Dedicated Customer Support Hub with tutorial videos

- Out-the-box setup and zero maintenance effort

- Filterable audit and activity log with drill-down view of all exports, restores, and backups

- Daily backup summary report and backup exception email alerts with inline troubleshooting links

Specifications

Backup scope	Gmail, Private Drive, Shared Drives, Calendars, Contacts, Tasks, and Metadata included
Backup storage	• AWS S3 storage • BYOS: Backup to your own AWS, Azure, or AWS S3 compatible storage
Retention	Unlimited. Custom configurations available
Compatible with	All Google Workspace plans
Backup time and frequency	• Daily backup at 0:00 UTC (default) or user specified on request • 3x daily backup on request
Backup data center locations	• Asia Pacific: Australia, India and Japan • Europe: France, Germany, Ireland and United Kingdom • North America: Canada and United States • South Africa

Cloud-to-Cloud Backup is a part of a strong cyber resilient strategy, preparing organizations to withstand xand quickly recover from cyberattacks and accidental data loss. OpenText security and backup solutions make cybersecurity simple.

Learn more at: **Carbonite Cloud-to-Cloud Backup**

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