

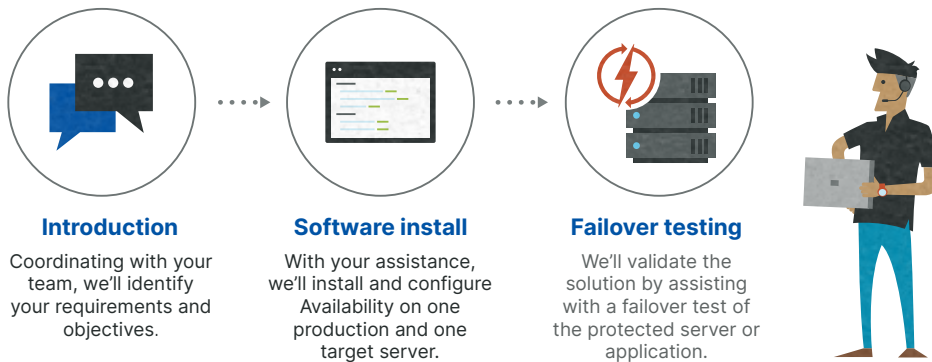
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# Carbonite DoubleTake Availability

## Quick start implementation service

### Let our experts help jumpstart your Carbonite DoubleTake Availability project

Carbonite DoubleTake™ quick start implementation service is designed to help you configure your Carbonite DoubleTake Availability™ protection. A Carbonite DoubleTake engineer will schedule this service with you to implement the solution in three phases:



Our engineer will transfer extensive knowledge of the solution to you and your team. You'll be able to successfully manage and administer Availability in your environment with the confidence that comes with knowing the solution.

### Ongoing, expert support

Your Carbonite DoubleTake engineer will review all relevant documentation with you and conduct an introductory handoff to provide you a seamless transition to the Carbonite DoubleTake customer care group, which is available 24x7x365.

#### Sidebar header

##### Trust

- Service is performed by those who know the solution best.
- Failover testing is performed so you can rest assured your environment is being protected.

##### Efficiency

- Ensure a quick implementation and configuration period and get your team up to speed on how to use the solution in a timely manner.

##### Affordability

- Basic engagement helps kick off your project—performed remotely so you save on travel-related expenses.

##### Enablement

- Knowledge transfer gets your team up to speed quickly on how to manage the solution.

## Deliverables

- A pre-implementation consultation to clearly identify your requirement sand objectives
- Installation of latest Availability software
- Configuration to make your high availability (HA) or disaster recovery (DR) environment operational
- An initial non-destructive failover test to validate your Carbonite DoubleTake environment
- Extensive skills transfer for maintenance and operation of your Carbonite DoubleTake environment

## Fast, convenient and transparent

The Carbonite DoubleTake quick start implementation service takes just a day. We'll work with your team remotely to complete the installation and configuration. The customer maintains complete oversight and control of the solution at each stage.

## Time to value

By accelerating deployment of our solution in any environment, Carbonite DoubleTake quick start implementation service helps ensure that when businesses spend on protection, there's an immediate return on investment. And, because Carbonite DoubleTake protects any platform—physical, virtual or cloud—it also helps ensure that when businesses spend on modernizing, that there's a sustainable return on those investments as well.

### Contact us to learn more – Carbonite US

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### About Carbonite and Webroot

Carbonite and Webroot, OpenText companies, harness the cloud and artificial intelligence to provide comprehensive cyber resilience solutions for businesses, individuals, and managed service providers. Cyber resilience means being able to stay up and running, even in the face of cyberattacks and data loss. That's why we've combined forces to provide endpoint protection, network protection, security awareness training, and data backup and disaster recovery solutions, as well as threat intelligence services used by market leading technology providers worldwide. Leveraging the power of machine learning to protect millions of businesses and individuals, we secure the connected world. Carbonite and Webroot operate globally across North America, Europe, Australia, and Asia. Discover cyber resilience at [carbonite.com](https://carbonite.com) and [webroot.com](https://webroot.com).