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# Product Update Bulletin

Carbonite® Endpoint v10.6

On July 13, 2020, Carbonite® Endpoint v10.6 will be released. Improved usability and security hardening are the primary benefits of this release. As a leader in data protection, Carbonite is committed to making improvements such as these in order to help our customers improve their cyber resilience.

Highlights of the Release:

- Windows client updates
- Activation code expiration for improved security
- Improved LDAP mapping for custom fields
- Improved Excel report files
- Update to default data retention value

New feature details

- Windows client run as local system
  - What it is: With this update, the Windows client installation now defaults to running as local system as opposed to creating the dcprotect Windows user. This new behavior only applies to fresh installs. Upgrades will use the existing configuration.
  - Benefit: In addition to improving security posture, this new behavior will make installs easier by not requiring additional parameters to not use the dcprotect Windows user.
- Activation code expiration for improved security hardening
  - What it is: With this release, activation codes for reset devices will expire after 14 days of not being re-activated. If an activation code expires, an account admin must reset the device again to generate a new activation code.
  - Benefit: The change improves overall security positioning.
- Improved LDAP mapping configuration
  - What it is: This release includes an update in the LDAP mapping configuration to import information into the custom fields for users.
  - Benefit: This change provides more flexibility for admins to import additional user information and data into Carbonite® Endpoint's custom user fields, improving reporting.
- Improvement to Excel report values
  - What it is: With this update, Excel report files downloaded from dashboard will now use the correct format for data fields. For example, in the current version, devices usage values are classified as general as opposed to numbers.
  - Benefit: This change will eliminate the previous need for users to manually change column formats, improving reporting and sorting activity.
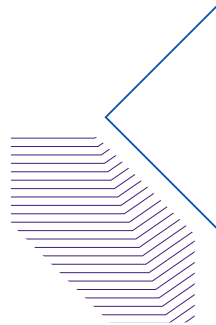
Expanded detail on the data retention update

As part of the Carbonite® Endpoint 10.6 release, the default values for Retain deleted files will be updated. This setting controls when backed up files that have been deleted from the device will be removed from the backup.

Depending on your policy, the default values of Forever or Retain for 180 days will change to the new default of Retain for 90 days. If your policies are using the default value, they will be updated to 90 days with this release. If your policies are not using the default values, your specified value will not change.

Action you may need to take

If the new default of 90 days retention does not meet your requirement, you may still configure the default using Retain deleted files setting. To avoid changes to your retention policy, we recommend reviewing your setting before July 13. For more information on how to update policy settings, please reference this KB article.

Additional Resources for Support and Product Information

A new Status Page has been launched for Carbonite products to provide a current view of upgrade schedules and release information. The status page can be accessed here.

For more information about any of these features in this release communication, please visit our support page.