

Product Update Bulletin

Carbonite® Endpoint v. 10.9

In the latest release of Carbonite Endpoint, administrators will be able to give some control to their end users without giving up total control.

New features in this release

Instead of creating a new file protection rule for special cases, administrators can now allow end users to also add rules which will only affect their personal backups. We are dubbing this a “Hybrid Policy.”

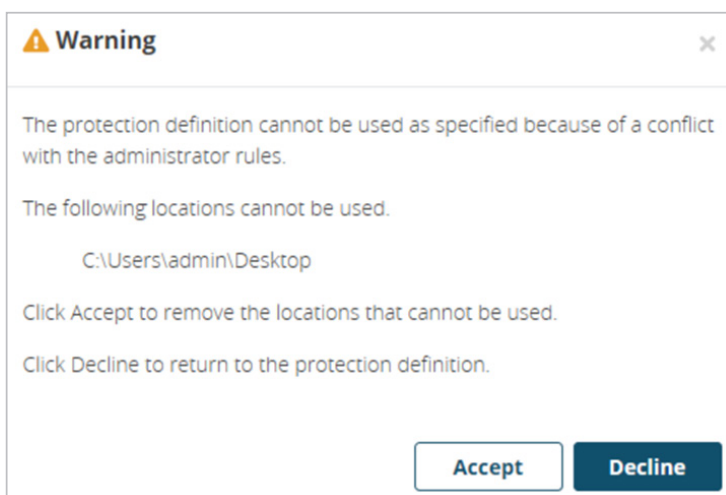
End user can also add file selection rules

Enabling the setting, shown above, on a centrally managed policy will add a new column to the file selection rules table and a new step 4 in the “Add a rule” flow. This new step gives the administrator the ability to declare who has the last word by determining if an end user’s rule can override the rule set by the administrator, as shown below.

Step 4: Define rule enforcement

- User rules cannot override administrator rules
 User rules can override administrator rules

Once a Hybrid Policy has been enabled, and your clients are upgraded to version 10.9, an alert will be shown on your endpoints to inform the end user that they can protect additional files. Here, on the protect tab, end users can see which file types and locations have been included and/or excluded from the existing policy. As they add customizations to their policy, the Carbonite Endpoint client will perform error checks to ensure that an end user’s rule does not conflict with an administrator’s un-overridable rule. We want to be sure that an end user cannot think a protection rule is working when it clashes with another rule that blocks it, so they will see a warning screen, like the one below, to advise them of these conflicts.



Upgrade your clients to version 10.9 and enable a Hybrid Policy to empower your end users to protect their special files and locations.

Please visit this [Knowledge Base article](#) for more details on Hybrid Policies and other changes in this release. To view the status of Carbonite Endpoint and gain insight into our deployment schedule, please visit our [status page](#).