

# Product Update Bulletin

## Introducing E3 data protection from Carbonite

We are excited to announce the release of our E3 data protection solution. This is a combined hardware and cloud service that lets you protect critical data both on-site for rapid recovery and in the cloud for disaster scenarios. We provide and maintain the on-site appliance and we store an entire year of backups in the cloud, giving you a wide range of recovery points.

### Our advantage

- **No large upfront costs** – Avoid costly purchases by paying our low monthly subscription fee
- **Predictable pricing** – A single subscription fee covers both hardware and backup service. Pricing is based on protected footprint (the total amount of data you wish to protect) and includes a year of version history.
- **Worry-free experience** – Carbonite owns and maintains the equipment. In rare cases of failure, Carbonite will swap the equipment at zero cost to the customer.

## With E3 data protection you will experience:

### End-to-end security

Like our Carbonite® Server Backup solution, E3 data protection leverages the latest security protocols like AES 256-bit encryption, TLS, private key encryption and world-class data centers to keep your data private and secure.

### Accelerated backups and restores

Advanced features like bandwidth throttling and forever incremental backups shorten backup windows while providing faster recovery times. These features allow businesses to reduce the amount of data sent across the network, accelerate recovery and maximize overall productivity.

### An easy to manage hybrid solution

E3 data protection comes with retention preconfigured, so you don't have to create your own backup and retention policies. A user-friendly, web-based portal allows you to monitor all backups, including remote sites and virtual environments. It also allows you to create custom reports from a single screen.

### Support and product information

E3 data protection bundle is backed by Carbonite's award-winning support team available 24x7 to troubleshoot or provide assistance with any issues. If you need more information or help, please email [support@evault.com](mailto:support@evault.com) or by phone at 1-866-855-955.

## Key Benefits



Complete hybrid data protection solution including hardware, software and cloud backup



Scales with your business from .5TB up to 2TB without swapping the hardware



Manage data easily with centralized management and reporting



Achieve peace of mind with one all-in monthly subscription