



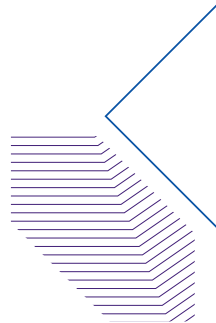
Product Update Bulletin

Carbonite® Backup for Microsoft 365

As Microsoft 365 continually evolves, Carbonite keeps pace to ensure organizational data remains protected. Among incremental updates, in this release, users gain backup performance improvements, enhanced recovery speed and proactive access to notifications.

Highlights in this release include:

- Expanded support for Teams Private Channels and Planner Attachments
- Optimized backup performance for Exchange and OneDrive
- Improved restore capabilities for Project Online
- Enhanced customer notification process



New features in this release

Expanded support for Teams and Planner

To ensure business continuity extends across the platform, Carbonite Backup for Microsoft 365 expanded its protection to include Private Channels in Teams. Please ensure this policy is selected for existing customers, as Private Channels are not backed up automatically (this is automatically enabled for new customers). Also, attachments in Planner can now be restored, providing improved access to critical data when users need it most.

Optimized backup performance for Exchange and OneDrive

Customers with large amounts of data can stretch Carbonite Backup for Microsoft 365 to the limits. Now, individual large objects in Exchange and OneDrive will be backed up in parallel. This targets the largest objects first improving performance significantly.

Improved restore capabilities for Project Online

IT administrators can choose to restore Project Web Application (PWA) settings in Project Online to ensure users have access to more complete project-related data after recovery.

Enhanced customer notification process

Users can subscribe to receive published portal announcements via email instead of logging in to learn about updates. This feature provides real-time updates improving organizations' abilities to respond appropriately to system changes, updates and alerts.

Additional Information

New naming

The admin platform is renamed to Carbonite Cloud Backup Admin and the partner portal is now called Carbonite Cloud Backup Partner Portal.

OneNote Files

Although Microsoft increased the file size limit of OneNote notebooks to over 2 GB, backup jobs will skip any OneNote files larger than 2 GB.

New numbering system

You may notice Carbonite Backup for Microsoft 365 has a new logo that includes 21.2. This number indicates the year and quarter. It will change each quarter but does not reflect the product's release version or feature set.

Support and Product Information Resources

For information on current and recent releases, please refer to the [release notes](#). To view the status of Carbonite products, including Carbonite® Backup for Microsoft 365, visit the [Carbonite Support status page](#).