

Product Update Bulletin

Carbonite® Backup for Microsoft 365 v. 10.0

In December 2020, Carbonite released the latest version of Carbonite® Backup for Microsoft 365. This release introduces new container retention policies for customers who need granular retention.

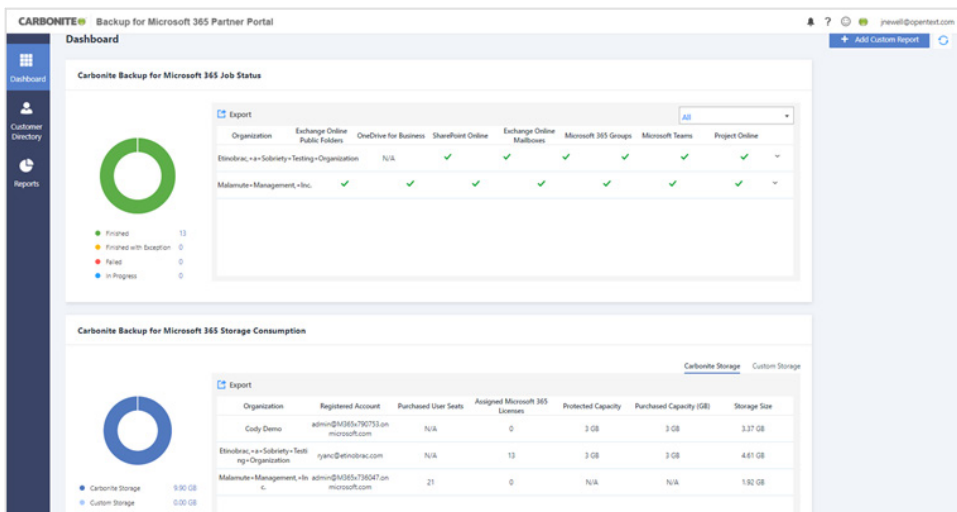
Highlights in this release include:

- Japanese language support in the Partner and Admin Portals
- Improved reporting capabilities in the Partner Portal
- Custom retention settings for each container
- Enhanced performance on time-based restores
- Enhanced security on exported data

New features in this release

1. Improved Partner Portal Reporting Capabilities and a New Look and Feel

- What it is: New functionality lets you pin and manage custom reports on the Dashboard. We've also placed the following two built-in reports more prominently:
 - Carbonite Backup for Microsoft 365 Job Status
 - Carbonite Backup for Microsoft 365 Storage Consumption
- Benefit: The new layout gives partners better visibility into key data about accounts at a glance to manage them more easily.



2. Move Objects in User Activity Report Now Manual

- What it is: Tracking users' activity around moving objects with the **Move objects to other containers when they match containers'** rules option is disabled in Scan Profiles. If required, use a checkbox in the Scan Profile to display activity in the User Activity Report.
- Benefit: This change improves partners' experiences by reducing clutter and streamlining reporting.

3. Centralized Notification Settings

- What it is: Notification settings are now in **Advanced Settings > Notification & E-mail Settings**.
- Benefit: Under the **Notification Settings** tab, users can centrally configure notifications for authentication, Auto Discovery and licensing.

4. Custom Retention Policies – Per Container

- What it is: In this release, customers can configure data retention policies for each container specifically.
- Benefit: Administrators can select specific policies for each Auto Discovery Container to better define retention.

5. Improved Teams Reporting

- What it is: Any long-running backup jobs for Teams will now be reported.
- Benefit: This enhancement expands on existing reporting for long-running backups of SharePoint, OneDrive and Exchange.

6. Enhanced Password Management Security for Export Jobs

- What it is: Only the users who start export jobs and the email recipients for restore and export jobs can access the password required to access the export job through Job Monitor.
- Benefit: This extra layer of security improves the audit capabilities of export jobs and protects data. Previously, users received a separate email with a password after exporting the data from the backup service.

7. Folder-level Filter Policies – Requires Carbonite Support

- What it is: Protect or exclude specific folders and file extensions from backup. Please note, this level of granularity is only available upon request via Support.
- Benefit: Users can make specific backup requests such as “Exclude 1:1 Teams Chat conversations” or “Only protect Shared Documents in a OneDrive.”

Additional Information

Stream Recordings Support

- Microsoft has moved storage of Stream recordings to SharePoint and OneDrive. By default, Carbonite will not back up Stream Recordings. If you want to change this, please notify Carbonite Support.
- Carbonite is making this move to help prevent customers from incurring overages and to give customers time to assess the impact of this change on storage consumption before choosing to back up this content.

Support and Product Information Resources

Please refer to the [release notes](#) for information on current and recent releases. To view the status of Carbonite products, including Carbonite® Backup for Microsoft 365, please visit the [Carbonite Support](#) page.

Contact us to learn more

Phone: 877-542-8637

Email: carb-data_protection_sales@opentext.com

About Carbonite and Webroot

Carbonite and Webroot, OpenText companies, harness the cloud and artificial intelligence to provide comprehensive cyber resilience solutions for businesses, individuals, and managed service providers. Cyber resilience means being able to stay up and running, even in the face of cyberattacks and data loss. That's why we've combined forces to provide endpoint protection, network protection, security awareness training, and data backup and disaster recovery solutions, as well as threat intelligence services used by market leading technology providers worldwide. Leveraging the power of machine learning to protect millions of businesses and individuals, we secure the connected world. Carbonite and Webroot operate globally across North America, Europe, Australia, and Asia. Discover cyber resilience at carbonite.com and webroot.com.