

# Carbonite is the #1 recommended backup & recovery solution among IT pros

Research Now, a leading global research firm, recently surveyed 200 IT decision makers to compare satisfaction levels among four different backup and recovery solutions. Carbonite backup and recovery powered by EVault technology received the top ratings in several categories.

## What do users care about?



1. Reliability



2. Security



3. Recovery

## Carbonite finishes first among IT pros

Rank	Recovery solution
1	<b>CARBONITE</b>
2	<b>VEEAM</b>
3	<b>UNITRENDS</b>
4	<b>datto</b>

## Carbonite #1 in reliability, recovery and ease of use

Carbonite ranked #1 in reliability, the criteria survey participants said was most important to them when choosing a backup and recovery solution. Overall, Carbonite ranked #1 in five of the eight factors IT pros said were most important to them. Respondents were asked if they would recommend their data backup and recovery solutions to a colleague or friend. Carbonite finished first among four data backup and recovery solution providers in this category.

## IT pros rank backup & recovery solutions by chief criteria

Attribute	Carbonite	Datto	Unitrends	Veeam
Reliability	8.46 #1	8.00	8.37	8.12
Security and compliance	8.52	7.94	8.58	8.27
Recovery capabilities	8.62 #1	8.28	8.32	8.61
Ease of use	8.48 #1	7.96	7.95	8.24
Customer support	8.38 #1	7.79	7.92	8.36
Recovery speed	8.32	8.10	8.29	8.36
Backup features	8.55	7.88	8.61	8.52
Storage capacity	8.58 #1	8.04	8.38	8.32

Survey methods: Research Now identified approximately 200 users of different solutions. Online respondents were asked to rank satisfaction on a scale from 1 to 10.