

Allergy, Asthma & Sinus Center

Allergy, Asthma & Sinus Center Safeguards Email with OpenText™ Core Email Threat Protection



At a glance

Industry: Healthcare

Products and services:

- OpenText™ Core Email Threat Protection

Success highlights:

- Consistent email threat protection in different use cases for 1000+ users
- Compliant with HIPAA
- OpenText is an extension of the IT team

Opportunity:

Protection against targeted email threats

Solution:

OpenText™ Core Email Threat Protection

Guard against threats automatically

OpenText™ Core Email Threat Protection fills in the gaps for Marcia's team. When she joined the Allergy, Asthma & Sinus Center, their email security software wasn't adequate. The center's old software required technical oversight that was difficult to manage and was eventually forgotten in the whirlwind of other IT priorities. With her small team, she needed to protect facilities that spanned Tennessee, Louisiana, Georgia and Kentucky. When it was time to pick a replacement, she knew OpenText would be up to the task of protecting her teams from sophisticated email threats.

High quality, hands-free protection

The driving force in healthcare is the electronic medical record (EMR), so Marcia's job is to protect it. She knows how important proven IT security is in healthcare. She's heard of healthcare groups who stopped using OpenText and succumbed to ransomware attacks, having to pay a hefty fee for access to their critical patient data. OpenText's in-house research team is continually monitoring new and emerging threats to ensure their threat protection is always up to date. The high quality protection along with OpenText's "set it and forget it" design provides Maria with ease of use and allows her to devote attention to other pressing IT matters. When patient data is at stake, Marcia knows she can trust OpenText.

OpenText Core Email Threat Protection

Outcomes:

- Consistent protection in different use cases for 1000+ users
- Support healthcare groups as threats evolve
- An extension of the IT team
- Proven support when it's needed most
- Complies with HIPAA